

DOJ Compliance Indicator 16.2: At least 86% of DD Waiver recipients using Medicaid non-emergency medical transportation (NEMT) will have reliable transportation.

Reporting Quarter: FY23 Q3 January 2023-March 2023

Encounter Data:

	Jan 2023	Feb 2023	Mar 2023	1 QTR 2023
	Grand Total for ON TIME PERFORMANCE MEASURE	Grand Total for ON TIME PERFORMANCE MEASURE	Grand Total for ON TIME PERFORMANCE MEASURE	Quarter Total
Total Trips	135549	132840	157587	425976
Trips On Time	129598	118514	141870	389982
Total will call lines	0	0	0	0
Total On Time Trips	129598	118514	141870	389982
Total Late Trips	16624	14326	15721	46671
Total On Time %	95.61%	89.22%	90.03%	91.55%
Late %	12.26%	10.78%	9.98%	10.96%